

JORDAN NELSON LOCKWOOD

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EDUCATION

COLUMBIA BUSINESS SCHOOL

New York, NY

MBA, May 2022

2020 – 2022

Leadership: AVP of Advocacy, Cluster Q (LGBT Student Organization) | AVP of Community, Arts Society

Membership: Government and Business Club | Management Consulting Association

GEORGIA INSTITUTE OF TECHNOLOGY

Atlanta, GA

Bachelor of Science in Business Administration | Minors in Public Policy & Political Science

2010 – 2014

Honors: Honors Program | *summa cum laude* | 3.95/4.0 GPA | Student Government Association (SGA) Vice President

Awards: Presidential Undergraduate Research Award, for behavioral economics research on risk heuristics in political transactions

Jordan Lockwood Award, created in 2014, given to one student each year for excellence in research and tutoring

Publications: *Technique* Newspaper Front-Page Columnist (culture and LGBT issues) | *Erato* Literary Journal Editor

Study Abroad: University of Oxford (UK) Foreign Studies Programme (2012) | British Embassy Internship Programme (2012)

Internship: Legislative Intern, Office of Congressman John Lewis, U.S. House of Representatives (Summer 2013)

EXPERIENCE

ERNST & YOUNG

Washington, DC

Senior Consultant • Manager | Defense & Intelligence Clients

2018 – 2020

- Developed executive strategy, strategic communications, congressional engagement activities, posture development, engagement tracking, and change impact analyses for Department of Defense clients
- Strategized change management support for full scope Defense auditability program, including financial system implementations and associated business process redesign to facilitate comprehensive financial and operational controls
 - Organized 2019 Defense Audit Summit, highlighting accomplishments towards full auditability of defense and intel financial systems to >280 senior executive service members and military upper leadership, with >95% positive feedback
- Go-to leader in practice for change management and organizational design, with specialty in secret/secured financial systems
- Business development leader for state and local accounts, solutioning process transformations for potential clients
 - Successfully won engagement contracts with US states, foreign government agencies, and large US and Canadian cities
- Lead organizer for programming and recruiting EY Unity (LGBT) Committee in National Capitol region
- Engagement manager for practice community in Northeast region, hosting regular events to facilitate professional growth

ACCENTURE

Washington, DC

Analyst • Senior Analyst • Consultant | Intelligence, Non-Profit & Defense Clients

2015 – 2018

- Promoted twice from change management and organizational analyst to stakeholder engagement consultant
- Created stakeholder engagement strategies for intelligence client to ensure successful adoption of new Oracle system releases
- Led program to engage national network of 175 business operators to identify opportunities for system enhancements
 - Received “Greater Than Award” for most innovative methodology application in 2018
- Led creation of comprehensive change management program for non-profit client to support ServiceNow release, ensuring better service to rural and low-income citizens receiving federal aid to access telecommunications and the Internet
- Delivered innovative “design thinking” seminars to senior nonprofit representatives, with 95% positive feedback survey results
- Led all change management activities for SAP Governance, Risk, and Compliance (GRC) module releases for defense clients
 - Received “High Performance Award” for excellence in Change Management delivery in 2016
- Deployed functionality for internal control testing, automated monitoring, policy management, and risk management
- Coordinated organizational alignment activities including process redesigns, and managed UI/UX team to deploy updates
- Organizer for LGBT Corporate Giving Program for North American Stewardship Committee

NATIONAL SENATORIAL CAMPAIGN

Atlanta, GA

Youth Fellow | National & State Political Party

2014 – 2015

- Visited towns across the state of Georgia to register voters, organize community meetings, and hold fundraisers for candidate
- Organized state-wide feedback to better understand the concerns and aspirations of constituents

ADDITIONAL INFORMATION

Other Experience: Political & Public Affairs Officer, Consulate-General of the United Kingdom in Atlanta, GA (2015)

Passions: Docent and gallery guide for the High Museum of Art & Hirshhorn Museum, focusing on queer art (2014 – Present)

Co-organize UK & Canadian contingent for Consulate-General in annual Pride festival in Atlanta (2015 – Present)