

JORDAN NELSON LOCKWOOD

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EXPERIENCE

ERNST & YOUNG

Washington, DC

Senior Consultant, Strategy / Defense & Intelligence Clients

August 2018 – Present

- Develop executive strategy, strategic communications, congressional engagement activities, posture development, engagement tracking, and change impact analyses for Department of Defense clients
- Strategize change management support for full scope Defense auditability program, including financial system implementations and associated business process redesign to facilitate comprehensive financial and operational controls
 - Organized 2019 Defense Audit Summit, highlighting accomplishments towards full auditability of defense and intel financial systems to >280 senior executive service members and military upper leadership, with >95% positive feedback
- Go-to leader in practice for change management and organizational design, with specialty in secret/secured financial systems
- Business development leader for state and local accounts, solutioning process transformations for potential clients
 - Successfully won engagement contracts with US states, foreign government agencies, and large US and Canadian cities
- Lead organizer for programming and recruiting EY Unity (LGBT) Committee in National Capitol region
- Engagement manager for practice community in Northeast region, hosting regular events to facilitate professional growth

ACCENTURE

Washington, DC

Analyst • Senior Analyst • Consultant / Intelligence, Non-Profit & Defense Clients

April 2015 – August 2018

- Promoted twice from change management and organizational analyst to stakeholder engagement consultant
- Created stakeholder engagement strategies for intelligence client to ensure successful adoption of new Oracle system releases
- Led program to engage national network of 175 business operators to identify opportunities for system enhancements
 - Received “Greater Than Award” for most innovative methodology application in 2018
- Led creation of comprehensive change management program for non-profit client to support ServiceNow release, ensuring better service to rural and low-income citizens receiving federal aid to access telecommunications and the Internet
- Delivered innovative “design thinking” seminars to senior nonprofit representatives, with 95% positive feedback survey results
- Led all change management activities for SAP Governance, Risk, and Compliance (GRC) module releases for defense clients
 - Received “High Performance Award” for excellence in Change Management delivery in 2016
- Deployed functionality for internal control testing, automated monitoring, policy management, and risk management
- Coordinated organizational alignment activities including process redesigns, and managed UI/UX team to deploy updates
- Organizer for LGBT Corporate Giving Program for North American Stewardship Committee

NATIONAL SENATORIAL CAMPAIGN

Atlanta, GA

Youth Fellow / National & State Political Party

January 2014 – November 2015

- Visited towns across the state of Georgia to register voters, organize community meetings, and hold fundraisers for candidate
- Organized state-wide feedback to better understand the concerns and aspirations of constituents

EDUCATION & EXTRACURRICULARS

GEORGIA INSTITUTE OF TECHNOLOGY

Atlanta, GA

Bachelor of Science in Business Administration | Minors in Public Policy & Political Science

May 2014

- Honors Program | *Summa Cum Laude* | 3.95/4.0 GPA | Student Government Association (SGA) Vice President
- Publications: *Technique* Newspaper Front-Page Columnist (culture and LGBT issues), *Erato* Literary Journal Editor
- Presidential Undergraduate Research Award, for behavioral economics research on risk heuristics in political transactions
- Jordan Lockwood Award created in my honor in 2014, given to one student each year for excellence in research and tutoring
- Omicron Delta Kappa (leadership & honor society); Beta Gamma Sigma (business honor society)
- University of Oxford (UK) Foreign Studies Programme Summer – Autumn 2012
- Political & Public Affairs Officer, Consulate-General of the United Kingdom, Atlanta, GA January 2015 – April 2015
- Volunteer & activist focusing on LGBT issues and the arts, British Embassy Network, Atlanta, GA August 2013 – Present
- Legislative Intern, Office of Congressman John Lewis, U.S. House of Representatives, Washington, DC Summer 2013

ACTIVITIES

- Serve as a docent and gallery guide for the High Museum of Art & Hirshhorn Museum, focusing on queer art 2014 – Present
- Co-organize UK & Canadian contingent for Consulate-General in annual Pride parade & festival in Atlanta 2015 – Present
- Advocating for LGBT Catholic issues as member of Dignity USA and active voice in liberation movement 2010 – Present
- Practicing French speaking skills by participating in Alliance Française social programs in DC and Atlanta 2010 – Present